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**Practical Techniques In Veterinary Medicine-**  
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**Making the Cut: Soft Tissue and Orthopedic Surgery Techniques, Procedures, and Diagnosis-**  
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## Helping Pets and their Families Stay Together

Neal Litvack, MSPCA-Angell President

Technological advancements have pushed the bounds of veterinary care to new heights. Angell's 1.5 Tesla MRI and 80-slice CT scanner can show small lesions previously left undetected, orthopedic surgery has been transformed by precise planning software and 3D printing, and the new frontier of hemodialysis and toxic plasma exchange now gives hope to previously hopeless cases.

Angell interns, residents and specialists have diagnostic equipment and surgical tools that can dramatically transform a patient's prognosis and quality of life. However, if a client doesn't have the financial means to access care, veterinary expertise and advancements are meaningless for their ailing family member.



A 3D model of a canine forelimb which was printed at Angell Animal Medical Center in preparation for angular limb correction surgery.

### Providing Access to Care

The MSPCA-Angell has worked hard to balance embracing advancements with providing access to care. Since 1990, our **Pet Care Assistance** program has helped thousands of families cover veterinary expenses. In 1996, the **Shalit-Glazer Clinic** at the MSPCA-Angell opened its doors to help low-income families spay or neuter their pets. In 2016 and 2019 the **Angell at Nashoba** and **Angell at Essex** clinics opened to provide veterinary assistance training programs and to serve as routine-care veterinary clinics offering discounted care for qualified, low-income families.

In the past year, we have ramped up our efforts more than ever to serve those in need with the opening of the **MSPCA-Angell Clinics**. Modelled after Angell at Nashoba and Angell at Essex, the MSPCA-Angell Clinic in Boston was formed and in January 2020 treated its first case. We have since opened clinic locations in **Methuen** and **Centerville**.

### MSPCA-Angell Clinics

The vision of the MSPCA-Angell Clinics is simple yet powerful: provide affordable veterinary care that helps keep pets and families together. By providing subsidized, low-cost, veterinary care, the clinics provide a new pathway for disadvantaged families and help them avoid the painful choice between euthanasia, surrender, or bringing an animal home against medical advice. One hundred percent of MSPCA-Angell Clinic clients rely on public assistance programs or receive a family income below poverty guidelines.



An uncomfortable Mimi is prepped for surgery at the MSPCA-Angell Clinic in Boston.



Computed tomographic angiography (CTA) produces a 3-D reconstruction following IV contrast administration of an Angell canine patient with renal dysplasia.

When Felicia Mercado and her son Miguel rushed Mimi, their seven-year-old Italian greyhound, to Angell, they thought they were going to lose her. Mimi was diagnosed with a pyometra. Their funds depleted from initial exams, tests and medication, Felicia was devastated that they couldn't cover the surgical costs to save Mimi. Fortunately, Mimi was

referred to the MSPCA-Angell Clinic in Boston where she received the surgery she needed without incurring additional cost. The family was elated to welcome Mimi back home where she recovered beautifully and resumed her favorite post in Felicia's lap.

These vital services for Mimi and others like her were particularly crucial during the hardships brought on by COVID-19. The clinic services function in tandem with our MSPCA-Angell Community Outreach program that provided over 1.2 million pet meals in 2020 and transported animals in need of medical services. Donations and full-pay Angell referrals from alumni like you have made these programs possible and granted critical access to veterinary care to underserved families and their pets who previously had limited options.

The MSPCA-Angell Clinics provide spay/neuter services and acute, outpatient, medical and surgical care to pet owners who financially qualify and are referred by their primary veterinarian. Referral forms and details on locations, financial qualifications and medical procedures performed are available at [angell.org/clinics](http://angell.org/clinics).



*Felicia and Miguel with Mimi after her pyometra surgery.*



## More Pets, Less Vets Staffing through the Perfect Storm

Ann Marie Greenleaf, DVM, DACVECC, Chief of Staff

### A spike in demand...

The veterinary industry was lucky to avoid the crushing revenue nosedive of many businesses this past year. However, as more and more people welcomed animals into their families during the pandemic, the existing shortage of veterinary specialists and technicians became more painfully pronounced. While these families sought initial wellness and vaccine appointments, many more people worked from home and monitored their pets' health more closely, and the demand for veterinary care spiked.

### Weathering the storm

Veterinary staffing shortages have percolated for years, but COVID-19 brought the perfect storm: more pets, pandemic safety protocols impacting efficiency, general practices working at decreased capacity, a growing scarcity of veterinary specialists and technicians, and stress on clients and staff magnified by the "new normal" of life during COVID-19.

Even during these precarious circumstances, it is no surprise that those who comprise a profession of compassionate caregivers banded together to make it work, creating new ways to streamline efficiencies and treat animals in need. Parking lot concierge service became the norm, eventually evolving into lobbies with social distancing stickers, plexiglass barriers and Zoomed exams. Nonetheless, despite all the ingenuity, burnout was inevitable, particularly without a surplus of staff to provide relief.

To really get to the root of the staffing shortage, one has to look back to pre-pandemic days. In the last five years, experienced technicians have become the holy grail of the veterinary industry. Not enough colleges are offering veterinary technical training, so demand is outpacing supply. This shortage was compounded by the recent surge in pet ownership, spawning increased competition among hiring hospitals. Technicians are an integral part of hospital operations; patient care, client communication and manageable workloads (and stress levels) for veterinarians are all directly tied to technician staffing levels.

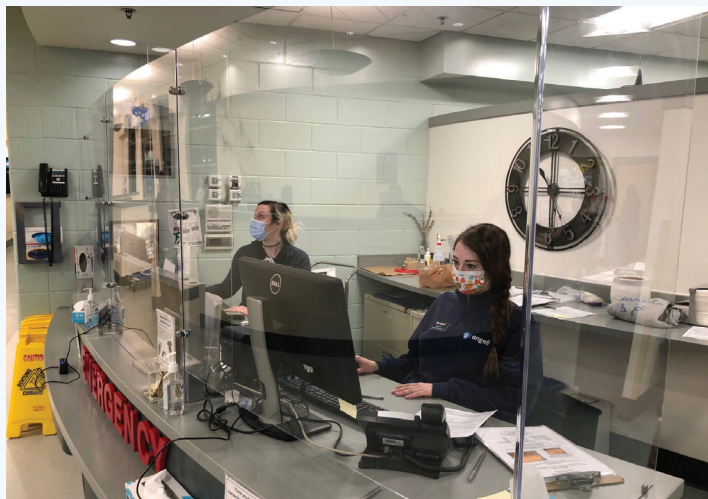
A hospital lacking technicians can deter veterinary specialists who have also become harder to hire due to the increase in specialty practices across the country. Specialists in emergency/critical care (E/CC), diagnostic imaging, surgery and anesthesia have been in especially high demand during the pandemic to support the influx of emergency cases.

### Finding solutions

To address these staffing challenges, Angell cast a wider net, hiring candidates from as far away as California. In addition, we built training programs within Angell to create career paths and increase staff retention. Meanwhile, opening the Angell at Nashoba and Angell at Essex clinics in the past few years has been a long-term strategy to foster interest in veterinary careers for a new generation through vocational training programs.

As we nurture this new generation of future technicians and doctors, we remain grateful for past generations who have graduated from Angell. We have always valued connections to our alumni, and now more than ever, the investment in so many talented clinicians has paid off. The internship and residency training program at Angell has been crucial to our success, allowing us to keep more of our well-prepared trainees on staff and recruit back those who have completed residencies elsewhere.

Of course, creating a welcoming workplace with amenities ranging from a veterinary social worker to pancake breakfasts and a bring-your-pet-to-work policy all help the recruitment process, but perhaps the lessons in patience, flexibility, and ingenuity learned while surviving the pandemic's upheaval will turn into the most valuable recruitment assets for our future.







## Alumni Director's Message: The Pandemic One Year Plus

Douglas Brum, DVM

The pandemic has taken its toll on millions of people. It has affected our lives in so many ways, some totally expected and yet some with unforeseeable consequences. For veterinary medicine, the past year and a half has been one of the most difficult times in recent memory. No one expected what the virus would bring to the lives of veterinarians and how it would alter practice. Everyone has been greatly impacted -- from the veterinary staff to our clients to our patients. The rules of practice have changed and we have evolved rapidly with it in order to continue our role in the community. It has not been an easy transition.

In the beginning, we did not know what to expect. I remember walking down the empty halls of Angell, looking for the groups of people gathering for rounds, discussing cases or just socializing, and finding no one. It felt so hollow. Even though the staff was in the hospital, they were nowhere in sight. Everyone was in their office, waiting, uncertain about the future and feeling isolated. The words "social distancing" came into being. The hospital doors were closed for everyone except true emergencies. Doctors that were not seeing appointments were given new tasks. Some of us stayed home and answered phone calls from worried clients. Others wrote papers, prepared lectures, and tried to keep productive (I actually cleaned my office one day...not sure I ever did that before). One of my scariest jobs was "phone triage." This was when we took a shift answering the phones and talking to clients waiting on the other side of the glass doors. Then we would decide if their animal was to be seen or we could help them just by giving advice and sending them home. It gives you a very different perspective on practice.

We did not have enough masks, gloves, or protective gear and we saved them for the times that they were essential. We donated our ventilators to human hospitals and would not be able to ventilate animals for months. That first month of uncertainty, the caseload obviously plummeted and there was talk of taking furloughs and lay-offs. So much was just unknown. With all the people out of work, afraid of going outside, and the poor economic outlook, it seemed that veterinary medicine was also going to see difficult times. As we all know now, veterinary medicine did experience difficult times but not the kind we were expecting.

People started staying home and their pets became a bigger part of the daily routine and much more important in social enjoyment. With the public lacking leisure activities, owning a pet became a big part of their social life and adoptions of new

pets went up....way, way up. Shelters were empty, and dogs were brought up from the south to fill the void. More dogs were bred and everything "doodle" that could be sold, was sold. Hundreds of families would apply for just one dog. The demand far exceeded the supply. And one thing was bound to happen...we now had a ton of new pets, and the same number of veterinary hospitals trying to figure out the best ways of getting patients seen. Hospitals were doing their best, but with new internal hospital systems, and people needing to isolate or illnesses occurring, the capacity to see patients was reduced, forcing some hospitals to stop accepting new clients or sometimes to have to close down temporarily. Still the pets kept coming and hospitals were soon seeing more animals than ever.

What that meant for Angell was that after that first month, we went from "phone triaging" people away to having a parking lot full of people waiting hours to be seen. I have been at Angell for 35 years and it has never been busier. We have appointments booked out for weeks to months and the busiest emergency case load ever. Two years ago, 5 cases waiting on ER would have sparked emails asking people to help and get the cases in sooner...now it is not uncommon for there to be 15-20 cases waiting to be seen. Everyone now will "help on the list," even if it means taking them in between appointments. At the beginning of the pandemic, clients would be grateful that we were at least open, but now with the "new normal" people are getting tired and more frustrated. They need to wait longer times to get seen, and then procedures for non-urgent cases also get delayed just due to the numbers of cases coming into the hospital. It is understandable, but does not make things any easier.

Everyone at the hospital is working harder, and many doctors are coming in earlier and leaving later each day. I often tell people, it is like working at a MASH unit now. Too many sick animals, but we are trying our best. In fact, I am shocked at how well we actually are handling things. When ultrasound is booking out for weeks, and an urgent case comes in, it gets done...if all the oxygen cages are in use, nasal catheters are placed...if something needs to see a specialist, we find ways of getting them to see the specialist....when a surgery needs to get done, it somehow is squeezed in....

The hospital has never closed. Most of us have been at work every day during the entire pandemic.

A new committee was formed. "The Angell COVID Task Force." This group consisted of doctors and administrators whose job it was to keep everyone safe and informed while still helping as many animals as we could. They

also provided comfort and assurance to us as individuals when we needed it. Their work is probably the biggest reason that the hospital had such a low number of cases and was able to function and remain open for the past year and a half.

The interns have been working tirelessly and our residents have been providing much needed support to all aspects of the hospital's functioning. When I think about it, I am truly awed by what we have been able to accomplish and how well we have adapted to the new pressures in the profession. As probably the most senior doctor in terms of years, I can honestly say that I have never been more proud of what we have accomplished and how the staff has worked together to do the best we can for the animals. From what I hear about other practices in the area, the work load and stresses during the pandemic have been similar to Angell. It is a tough time, but as veterinarians we should all be proud of the fact that we are getting through this and doing our part in helping people and animals in need. The hard times are not over yet, but we'll figure it out.





## Looking Back: An Intern Year in Review

Molly Graham, DVM (Class of 2021)

I remember the day that I learned that I matched to Angell Animal Medical Center for intern year. I had so many emotions. I was excited and scared and worried at the same time. The Angell internship is known for its fast pace, diverse caseload, and steep learning curve. I kept a running loop of questions in my head like; am I good enough, am I smart enough, and, God help me, am I tough enough to endure what would be the foundational year of my career?

Thinking back, I'm sure every experienced physician can remember the feeling of free falling and hoping to find your wings on the way down, destined to repeat the successes and failures of those who went before. It has been no different for the class of 2021. Our journey, however, had the additional stressors of a global pandemic, social isolation and weeks of imposed quarantine. I don't think any of us quite understood the additional sense of responsibility of being an essential employee. We thought it was just a sticker affixed to our badge!

Navigating the complexities of being a new doctor during the pandemic has been nerve wracking. Stepping into the clinical practice field as a new graduate at a time when the world was trying to understand the rules around social distancing and minimize client contact has been daunting. My fellow interns and I have created a strong network of support and encouragement. We have become a mostly functional -- albeit sometimes dysfunctional -- family. We have celebrated each other's wins, talked each other off the ledge a time or two, laughed, cried and eaten so much junk food that we think pizza is part of the food pyramid.

It was a little off-putting to be told that my work space was referred to as a "hole." I already felt like I was in the trenches. One wall of the beloved "intern hole" has been dedicated to uplifting photos from our experiences over the past year. On bad days we look at those pictures and remember some of our unique or gratifying cases. On good days we add to the collage. A quote wall tradition that was passed down from the class before us lives on. We've captured quotes, phrases, and thoughts from our internmates that sum up our daily lives and keep a lighthearted feel in the office.

We have been fortunate enough to continue to work despite the lockdowns, quarantines and ever-changing regulations regarding social interactions. Despite the current healthcare crisis, beloved pets continued to require both routine and emergency healthcare. In fact, we have been operating full throttle for the past year. One curious phenomenon of the home quarantine is that more people than ever sought to adopt, care for and nurture animals. I'm certain this has contributed to the surge in our patient numbers.

The government regulations limiting social interaction among people posed an additional barrier to effective communication with clients. Emotions have been heightened due to the circumstances requiring pets and owners to be separated. Embracing the fact that veterinary visits are equally stressful for the clients as they are for the pets has helped hone our empathetic skills. It can be a challenge to be emotionally supportive in a physically distanced world. The veterinary community has truly stretched its resources and stepped up over the past year. I am proud of the work, the outcomes and the sense of community that has contributed to my own growth during this internship.

Like all those before us, we survived. Angell has made us the confident, compassionate, and well-equipped practitioners we are today. I have no doubt that our intern class will go on to do amazing things.

Looking back on the last year, I think about all of the experience I have gained. Through the quick days and long nights, we've seen everything from spunky sugar gliders to feisty turkeys and newborns to geriatrics. It has been a whirlwind of triaging patients, running codes, making decisions, second guessing those decisions and making the best of every situation. This experience would not have been the same without the incredible work ethic of my fellow interns and the support of experienced mentors. I wish only the absolute best for my internmates in their future endeavors!



## NEW CCU CONSTRUCTION COMPLETES NEXT PHASE

We are reaching the first major milestone in the Critical Care Unit (CCU) construction project. The first phase of construction (in-patient wards – both floors) will be completed July 29, 2021. Our existing in-patient wards will move into that new space during a two week pause in construction. This will be a temporary move until the whole project is completed in early 2022. While the existing in-patient wards are vacated, demolition of that vacated space will begin in order to clear space for the new CCU – which is the 2nd phase of the project. The current CCU will remain in use until the project is completed.





## Angell Now Offers Multiple Low-Cost Clinic Locations

Angell at Essex (Danvers, MA) and Angell at Nashoba (Westford, MA) clinics are dedicated to providing quality care to the general public as well as offering deeply discounted services for qualified low income families. The clinics provide primary veterinary care, spay and neuter services, vaccinations, and surgery and dental services.

### To Financially Qualify for Discounted Services

To qualify for discounted services, clients must present a photo ID and one of the following:

- Women, Infants, and Children (WIC) Program card
- Supplemental Nutrition Assistance Program (SNAP) card (formerly known as Food Stamps/EBT)
- Massachusetts Animal Fund low cost spay/neuter certificate
- Letter/lease from the owner's local housing authority showing that the owner is a participant in public housing
- Letter/bill demonstrating government fuel assistance
- Most recent tax return (Form 1040) showing total income at or less than 200% of the federal poverty level, adjusted for household size

In addition to our low income program,

- Essex North Shore Agricultural and Technical School employees receive a 10% discount on services at Angell at Essex
- Nashoba Valley Technical High School employees, students, and alumni receive a 15% discount on services at Angell at Nashoba
- Active duty military personnel and veterans receive a 15% discount on services (applicable at Angell at Essex and Angell at Nashoba)

The person whose name is on the card or documents must be present (i.e., they can't send a relative or friend). The only exception is a spouse with the same last name and address.

Open weekdays from 7:45am–4:00pm throughout the year, the clinics do not provide overnight care, specialty service care, or 24/7 emergency service as Angell's Boston and Waltham facilities do, but will refer cases as appropriate to surrounding veterinary referral hospitals.



To schedule an appointment with the **Angell at Essex clinic**, please call **978-304-4648**.



To schedule an appointment with the **Angell at Nashoba clinic**, please call **978-577-5992**.

## MSPCA-ANGELL CLINICS NOW IN BOSTON, METHUEN, AND CAPE COD

Offering subsidized veterinary care to help keep pets and families together



The vision of the MSPCA-Angell Clinics is simple yet powerful: provide affordable veterinary care that helps keep pets and families together. By providing subsidized, low-cost, veterinary care, the clinics provide a new pathway for families in need.

The clinics provide spay/neuter services as well as acute, outpatient, surgical care. We welcome your referrals to our clinics. The clinics are meant for families who cannot afford urgent medical care and are faced with a painful choice between euthanasia, surrender, or bringing an animal home against medical recommendations. By providing subsidized, low-cost veterinary care, the clinic provides a new pathway for families in need.

### Medical Procedures Performed at the MSPCA-Angell Clinics

- Diagnostics: Bloodwork, Urinalysis, Radiographs, Histopathology
- Spay for Pyometra or Dystocia
- Wound and Laceration Care
- Amputation (Tail, Digit, Limb)
- Splinting
- Umbilical Hernia Repair
- Cystotomy
- Mass Removal when quality of life is impacted
- Nasopharyngeal/Oral Polyp Removal
- Enucleation
- Foreign Body Surgery for stable pets who do not require 24-hour hospitalization

To receive care at MSPCA-Angell clinics, clients must be on one of the public assistance program listed or have an income under the Massachusetts poverty guidelines (<https://aspe.hhs.gov/poverty-guidelines>). Ultimate determination of suitability for this program will be made on a case-by-case basis at the discretion of MSPCA managers and veterinarians. For more information, please visit [angell.org/clinics](https://angell.org/clinics).



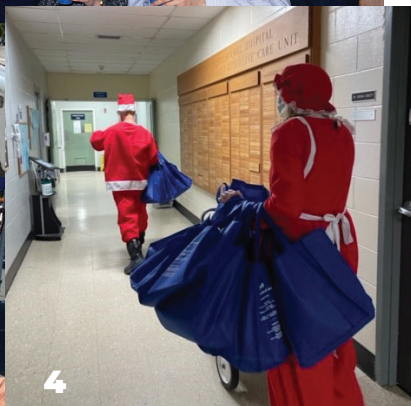
Boston | Cape Cod | Nevins Farm

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## 2020-2021 Memorable Photos and some 1980s Flashbacks



1. Angell Interns, class of 1986, at the Over the Hump Party celebrating the halfway point of their internship. [Back row, left to right:](#) Drs Bud Keller, Randy Willer, Donn Paulsen, Doug Brum, Jeff Feinman, Ken Abrams; [Front row left to right:](#) Paul Costantino, Sherri Wilson, Kenny Allen

2. Ice cream truck  
[Veterinary Technician Appreciation Week](#)

3. Boston Symphony Orchestra in the Angell parking lot

4. Drs. Kiko Bracker and Meg Whelan  
[Intern Appreciation Day](#)

5. Dr. Rhea Morgan, intern class of 1986

6. Burrito lunch  
[Veterinary Technician Appreciation Week](#)

7. Pizza Lunch  
[Intern Appreciation Day](#)

8. The Whoo(pie) Wagon

9. Boston Symphony Orchestra in the Angell parking lot

10. Dr. Meg Whelan  
[Intern Appreciation Day](#)

11. Dr. Kiko Bracker  
[Intern Appreciation Day](#)



## Physical Rehabilitation at Angell West, Waltham

Our Physical Rehabilitation Center is located at our 293 Second Avenue location in Waltham. The goals of canine and feline physical rehabilitation include reduction of pain, improving muscle strength and tone, remodeling scar tissue, and improving function for overall improvement of life. Rehabilitation is important in increasing speed of recovery, improved performance and quality of movement and increased stretch and endurance. Treatments are used to treat a wide variety of orthopedic and neurological conditions. Other benefits include improved biomechanics and flexibility, reduced pain, and a non-invasive approach with minimal complications. Whether recovering from an injury, cross training, or facing mobility issues, dogs can substantially benefit from rehab.

- Hydrotherapy
- Land-based exercise
- Manual therapy
- Therapeutic laser
- Massage
- Consultation and fitting of assistive devices
- Chiropractic
- Underwater treadmill

For information, videos, and photos, visit [angell.org/rehab](https://angell.org/rehab).



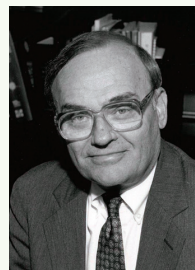
## In Memoriam



### Dr. Paul M. Henricks

Paul Murray Henricks, age 68, DVM, MVetSc, DACVIM, Milton, MA, born in Saskatoon, Saskatchewan, passed away at Beth Israel Deaconess Medical Center in Boston on September 9, 2020 after suffering a heart attack two days earlier at Beth Israel Deaconess-Milton Hospital. Dr. Henricks was a member of the American College of Veterinary Internal Medicine, American Veterinary

Medical Association, Massachusetts Veterinary Medical Association and the American Association of Feline Practitioners. He leaves behind his wife, Patricia, and innumerable veterinary colleagues, patients, and clients he served over the years. He studied and practiced veterinary medicine in Saskatoon, Winnipeg and Regina, Canada. Dr. Henricks completed his residency training in internal medicine and his Masters of Veterinary Science at the Western College of Veterinary Medicine, University of Saskatchewan and was an assistant professor there until moving to Massachusetts in 1988. He specialized in internal medicine at South Shore Veterinary Associates, Cape Animal Referral, Vetcision Referral, Westford Veterinary Emergency and Referral, The Boston Cat Hospital and VCA Roberts Animal Hospital. He is remembered as an extremely talented man who gave wholeheartedly to many interns, residents and clients over the years. Dr. Henricks always had a passion for everything to do with flying. He was licensed to fly ultralight planes, enjoyed gliding, and loved hot air ballooning. His days off were spent either volunteering at the New England Air Museum in Hartford, CT or building vintage model airplanes. He cherished his Devon Rex Cats.



### Dr. Robert Kyrka

Dr. Robert Kyrka, 71, of Holliston, passed away Tuesday, July 21, 2020. Born in Framingham, he was the son of the late Marion (Tassey) and Kosta Kyrka. He was married to his wife, Pamela (Stevens) Kyrka, for almost 49 years. Bob loved animals and practiced as a veterinarian for over 30 years in both Weston and Wayland. He was a longtime, active member of the First Congregational

Church of Holliston. He was an avid runner and marathoner and could often be found biking, hiking, and kayaking with his wife, Pam. He loved music, playing the guitar, and spending time with his family. In addition to his wife, Bob is survived by his children, Morgan Stevens Kyrka and his partner, Katrina Eichorn of Amesbury, and Kristin Stevens Kyrka and her husband, Joshua Johnson of Seattle, WA. He also leaves behind his brother, John Kyrka of Natick, his granddaughter, Hazel Kyrka-Johnson, and his beloved cat, Peanut.

## Class of 2012: Where Are They Now?

**Dr. Shiara Arulpragasam, DVM, CCRP, DACVS-SA:** Following her small animal rotating internship at Angell, Shiara went on to complete a small animal surgery internship at the University of Florida and then a three-year small animal surgery residency at the University of Tennessee. While at University of Tennessee, she obtained her certification as a canine rehabilitation practitioner (CCRP). Shiara worked as a small animal surgeon at Northstar VETS in New Jersey and became board certified by the American College of Veterinary Surgeons in 2017. Shiara is now the Director of Surgery at Advanced Veterinary Care Center in Davie, FL. Her interests include minimally invasive surgery, wound management and reconstructive surgery, congenital portosystemic shunts, cardiothoracic surgery and physical rehabilitation for orthopedic and neurologic conditions. She is trained in both the Tibial Plateau Leveling Osteotomy (TPLO) and Lateral Extracapsular Suture techniques for cranial cruciate ligament injury. In her free time, she enjoys running, swimming, yoga and spending time with her family, friends and her Great Danes, Ajax and Arya.



*Dr. Shiara Arulpragasam*

**Dr. Christopher Autieri:** After Christopher completed his internship in small animal medicine and surgery at Angell, he worked in small animal practices in Massachusetts and New Hampshire and as a research fellow at the Division of Comparative Medicine at MIT. Outside of work Dr. Autieri enjoys spending his time in the great outdoors, camping, kayaking and hiking, and is an avid woodsman.



*Dr. Christopher Autieri*

**Dr. Lauren Baker:** Following her internship at Angell, Lauren worked as an ER doctor in Connecticut at Newtown Vet Specialists for two years. She returned to Angell West (Waltham, MA) in 2014 for five and a half years. Since that time she has been doing ER relief in Massachusetts, Connecticut, and New York. Lauren lives in the Boston area with her husband Eben (a psychologist) and daughter Ada (3).



*Dr. Lauren Baker*

**Dr. Maxwell Bush, VMD, DACVS-SA:** Maxwell completed his rotating internship at Angell and went on to complete a surgical internship at Blue Pearl in Kansas City, MO. He continued his training with a 3-year surgical residency at Veterinary Specialists of Rochester, NY. Maxwell joined UVS in August of 2016 and obtained board certification as a Diplomate of the American College of Veterinary Surgeons in 2017. During his residency, Maxwell developed interests in wound healing, reconstructive surgery, and was among the first veterinarians to start using bioabsorbable orthopedic implants. His research focused on factors affecting survival with septic peritonitis, and he also published a novel method of Achilles tendon reconstruction. His clinical interests have also grown to include minimally invasive laparoscopic surgery. He shares his home with his wife and their 2 dogs "Banjo" and "Ripley", both pit bull mixes. Maxwell enjoys hiking, backpacking, playing guitar, and cooking.



*Dr. Maxwell Bush*

**Dr. Kaleena Bysko:** After completing the small animal medicine and surgical internship at Angell, Kaleena stayed to complete a specialty internship in internal medicine. She has particular interest in minimally invasive laparoscopic and endoscopic surgical procedures. She enjoys managing both liver and kidney disease, treating immune mediated disorders, and taking care of the geriatric patient.



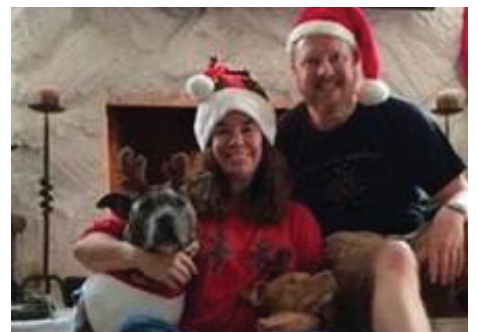
*Dr. Kaleena Bysko*

**Dr. Michelle Cook:** Michelle relocated to Fort Collins from Portland, Oregon where she was a general practitioner for 6 years. Her medical interests include geriatric medicine, internal medicine, dentistry, cardiology and clinical pathology. When not working, she enjoys spending time with her two young children, husband, and two cats. She looks forward to adding a dog to her family unit when the right one comes along.



*Dr. Michelle Cook*

**Dr. Alice D'Amore:** Alice headed west to California after her internship at Angell. She spent time on staff at All Creatures Hospital (Del Mar, CA) and Midland Animal Clinic (Poway, CA). She is now based in the Greater San Diego area as a licensed independent contractor/veterinarian. She enjoys hiking, kayaking and traveling abroad as well as spending time with her husband Phil and their two dogs, a neurotic rescued pit bull named Daisy Mae and a rescued Labrador/Staffordshire cross named Casper (he's a little less neurotic), and six adopted cats (Creeker, Thomas, Frank, Ernest, Snowball, and Leila).



*Dr. Alice D'Amore*

**Dr. Adrienne Haley (DiPietro):** After Angell, Adrienne completed a surgical internship at Dallas Veterinary Surgical Center in 2013, soft tissue surgery research and teaching internship at University of Missouri in 2014, and in 2015 completed a small animal surgery residency at Newtown Veterinary Specialists. She worked as an associate veterinarian from 2015 –



*Dr. Adrienne Haley*



2018 before becoming Chief of Staff at the Pet Vet in Allen, TX in 2018. Adrienne is currently 10 months into a comparative anesthesiology residency at University of Minnesota College of Veterinary Medicine. She and her husband have two dogs, a Rhodesian Ridgeback named Kora and a lab mix named Coco.

**Dr. Maura Duffy:** After her small animal rotating internship at Angell, Maura went on to complete a small animal medicine residency at the University of Florida. Her prospective research and publications involve proteinuria and lower urinary tract diseases in dogs. She presented her project data at the American College of Veterinary Internal Medicine Forum in 2014. Maura continues to lecture on a variety of topics including urinary tract disease management, immune mediated diseases, and a variety of endocrine diseases. Although she enjoys a wide variety of the conditions that the Internal Medicine department manages, she takes a special interest in immune mediated disease, hematology, scope procedures, and infectious diseases. The highlight of Dr. Duffy's job is watching the reunion between a pet and their family after a stay in the hospital.



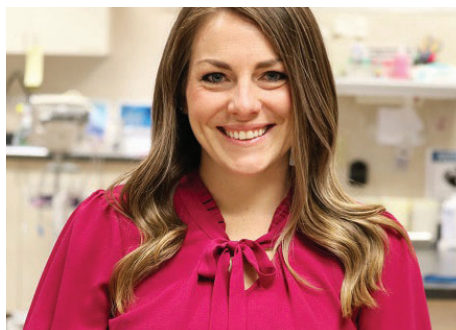
Dr. Maura Duffy

**Dr. Emily Finn:** Emily is currently working full-time doing ER relief at specialty hospitals throughout Massachusetts. She has three young boys and lives in Upton, MA.



Dr. Emily Finn

**Dr. Rachel Halpin:** Rachel went on to complete an emergency and critical care residency in 2015 at University of Missouri. She worked as a criticalist at MedVet Medical and Cancer Centers for Pets and is currently the medical director at Care Center Vets in Dayton, OH. Rachel's medical interests include nursing care, acute kidney injury, polytrauma, perioperative patient management, and mechanical ventilation. She enjoys lecturing and sharing her passion for veterinary medicine.



Dr. Rachel Halpin

**Dr. Heather Mossman:** After her internship at Angell, Heather completed a surgical residency at Veterinary Surgical Centers in northern Virginia, where her research included evaluating techniques for tibial plateau leveling osteotomy (TPLO). She brings compassion and a high standard of care to her work, and enjoys the challenge of a diverse soft tissue and orthopedic caseload, and keeping up with latest techniques and research. Her special interests include pain management, critical care, advanced soft tissue techniques, including skin reconstruction, and minimally invasive techniques, such as laparoscopy and thoracoscopy. She moved to Connecticut from England, with her husband, their dog, Quimby, and cat, Money Penny. She enjoys travel, outdoor activities, and entertaining friends and family.



Dr. Heather Mossman

## Join the Angell Alumni Facebook Group

The Angell Alumni Facebook Group allows you to connect with other Angell alum and exchange information in a secure setting. You can also use it to connect with classmates, stay informed of Angell news or Alumni events, and enjoy articles by Angell specialists on current veterinary techniques, medications, and innovations. Only Angell Alumni who request to join the Facebook Group have access.

### To join, simply:

1. Log onto Facebook
2. Visit [facebook.com/groups/AngellAlumni](https://facebook.com/groups/AngellAlumni)
3. Select "Request to Join."

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that you can provide for your future even as you support the mission of the MSPCA-Angell?

As you consider ways to supplement retirement income, you may wish to explore the benefits of a charitable gift annuity. By making your gift now, reserving the right to receive income at a later date, you not only provide for your financial future, but you give yourself the advantage of a federal charitable deduction available immediately. If you would like to learn more about the substantial benefits of a charitable gift annuity, please contact **Susan Rowell** at 617-541-5045 or [srowell@mspcangell.org](mailto:srowell@mspcangell.org).





Top row L-R: Laura Badeski, Allison Barbour, Kristen Behrens, Valeria Benitez Vera, Lisa Caligiuri, Alice Chirn, Julie Choi, Riley Claude, Rachel Coley, Delaney Douglas; Middle row L - R: Elise Durville, Alli Harju, Kathryn Heidgerd, Kelley Kilpatrick, Winnie Lam, Brandi Lauer, John Macri, Victoria McKaba, Gabrielle Minter, Mary-Kate O'Toole; Bottom row L - R: Abbey Petronzio, Juliana Picard, Taylor Reale, Carson Rehn, Leah Richter, Sarah Slaughter, Emily Spica, Jake Stokes, Nathalie Suci, Laura Venner, Myke Yee. (Not pictured: Maxwell Bergmann, Christina Vezza)

## Incoming Interns: Class of 2022

**Dr. Laura Badeski  
(Angell West)**  
University of Pennsylvania  
School of Veterinary  
Medicine

**Dr. Allison Barbour  
(Oncology)**  
Cleveland State University/  
Ross University School  
of Veterinary Medicine;  
Internship at Carolina Vet  
Specialists

**Dr. Kristen Behrens**  
Ohio State University  
School of Veterinary  
Medicine

**Dr. Valeria Benitez Vera**  
Cummings School of  
Veterinary Medicine at  
Tufts University

**Dr. Maxwell Bergmann  
(Avian and Exotics)**  
The Royal (Dick) School  
of Veterinary Studies  
(Edinburgh)

**Dr. Lisa Caligiuri**  
Cornell University College  
of Veterinary Medicine

**Dr. Alice Chirn**  
Royal Veterinary College

**Dr. Julie Choi**  
University of Calgary  
School of Veterinary  
Medicine

**Dr. Riley Claude**  
University of Minnesota  
School of Veterinary  
Medicine

**Dr. Rachel Coley  
(Angell West)**  
The Royal (Dick) School  
of Veterinary Studies  
(Edinburgh)

**Delaney Douglas  
(Angell Essex)**  
Cummings School of  
Veterinary Medicine at  
Tufts University

**Dr. Elise Durville  
(Angell West)**  
Animal Medical Center of  
New England (Nashua NH)

**Dr. Alli Harju**  
University of Michigan  
School of Veterinary  
Medicine

**Dr. Kathryn Heidgerd  
(Surgery)**  
University of Pennsylvania  
School of Veterinary  
Medicine; Rotating intern at  
Oradell Animal Hospital

**Dr. Kelley Kilpatrick**  
Cummings School of  
Veterinary Medicine at  
Tufts University

**Dr. Winnie Lam  
(Dentistry)**  
University of Calgary,  
School of Veterinary  
Medicine

**Dr. Brandi Lauer**  
Cornell University College  
of Veterinary Medicine

**Dr. John Macri**  
University of North  
Carolina School  
of Veterinary Medicine

**Dr. Victoria McKabe**  
University of Illinois School  
of Veterinary Medicine

**Dr. Gabrielle Minter  
(Cardiology)**  
University of Minnesota  
School of Veterinary  
Medicine

**Dr. Mary-Kate O'Toole  
(Angell Nashoba/  
MSPCA-Nevins Farm)**  
Cummings School of  
Veterinary Medicine at  
Tufts University

**Dr. Abbey Petronzio**  
Cummings School of  
Veterinary Medicine at  
Tufts University

**Dr. Juliana Picard  
(Internal Medicine)**  
North Carolina State  
University College of  
Veterinary Medicine;  
Internship at Angell  
Animal Medical Center

**Dr. Taylor Reale  
(Angell Nashoba)**  
Cummings School of  
Veterinary Medicine at  
Tufts University

**Dr. Carson Rehn  
(Angell West)**  
The Royal (Dick) School  
of Veterinary Studies  
(Edinburgh)

**Dr. Leah Richter**  
University of Wisconsin  
School of Veterinary  
Medicine

**Dr. Sarah Slaughter**  
University of Wisconsin  
School of Veterinary  
Medicine

**Dr. Emily Spica**  
University of Pennsylvania  
School of Veterinary  
Medicine

**Dr. Jake Stokes**  
UC Davis School of  
Veterinary Medicine

**Dr. Nathalie Suci**  
University of Pennsylvania  
School of Veterinary  
Medicine

**Dr. Laura Venner**  
Ohio State University  
School of Veterinary  
Medicine

**Dr. Christina Vezza  
(Neurology)**  
Auburn University School  
of Veterinary Medicine  
Rotating Internship at  
Veterinary Medical Center  
of Long Island

**Dr. Chi (Michael) Yee**  
University of Colorado  
School of Veterinary  
Medicine

### Surgery

**Dr. Caroline Choi**  
• Surgery Resident

- Surgery specialty internship at VCA Animal Specialty Group, Los Angeles, CA
- Rotating internship at VCA West LA, CA

## Incoming Residents: Class of 2023



### Emergency and Critical Care

- Dr. Rose Feldman**  
• ECC Resident
- Angell Internship, 2020-2021
  - University of Pennsylvania, VMD, 2020



### Emergency and Critical Care

- Dr. Molly Graham**  
• ECC Resident
- Angell Internship, 2020-2021
  - Ross University, 2020, DVM



### Emergency and Critical Care

- Dr. Julia VanDerslice**  
• ECC Resident
- Internship Ohio State University, 2020-2021
  - Washington State University School of Veterinary Medicine, 2020, DVM



### Internal Medicine

**Dr. Jessica Hayes**

- Internal Medicine Resident
- Internship at BluePearl Specialty and Emergency Pet Hospital, Franklin, TN
- Kansas State University, College of Veterinary Medicine (Internal Medicine) 2020





Top row L-R: Alison Bayerle, Tony Bieser, Taylor Bryant, Marianne Caron, Charlotte Cournoyer, Nick Dannemiller, Adrian Dannis, Rose Dicovitsky; Middle row L - R: Rose Feldman, Taylor Fraychak, Margaret Goodale, Sanna Gough, Rachel Grabar, Molly Graham, Kate Hartzler, Colleen Hickey; Bottom row L - R: Stephanie Kline, Amber Leavis, Josue Lugardo, Courtney Lunger, Julianna Perez, Juliana Picard, Kristen Schott.

## Future Plans: Intern Class of 2021

### Dr. Alison Bayerle

Emergency and Urgent Care, PEAK  
Veterinary Referral Center (Williston, VT)

### Dr. Tony Bieser

ER position, MedVet (Salt Lake City)

### Dr. Taylor Bryant

Surgical internship, Veterinary Specialty  
Center (Buffalo Grove, IL)

### Dr. Marianne Caron

ABVP Reptile & Amphibian residency, Pet  
Hospital of Penasquitos (San Diego, CA)

### Dr. Charlotte Cournoyer

Internship in Wildlife and Conservation  
Medicine, Clinic for the Rehabilitation of  
Wildlife (Sanibel Island, FL)

### Dr. Nick Dannemiller

Zoo Medicine residency, North Carolina  
State College of Veterinary Medicine  
(Raleigh, NC)

### Dr. Adrian Dannis

Shelter veterinarian, Idaho Humane Society  
(Boise, ID)

### Dr. Rose Dicovitsky

Oncology residency, University of Minnesota  
College of Veterinary Medicine  
(St. Paul, MN)

### Dr. Taylor Fraychak

Staff veterinarian, VCA Sterling  
(Sterling, MA)

### Dr. Rose Feldman

Emergency and Critical Care residency,  
Angell Animal Medical Center (Boston, MA)

### Dr. Margaret Goodale

Surgical internship, Veterinary Surgical  
Centers (VA)

### Dr. Sanna Gough

Emergency and Critical Care residency,  
University of Georgia College of Veterinary  
Medicine (Athens, GA)

### Dr. Rachel Grabar

Emergency veterinarian, MedVet  
(Chicago, IL)

### Dr. Molly Graham

Emergency and Critical Care residency,  
Angell Animal Medical Center (Boston, MA)

### Dr. Kate Hartzler

Exotics internship, Stahl Exotic Animal  
Veterinary Services (Fairfax, VA)

### Dr. Colleen Hickey

Anesthesia residency, University of  
Minnesota College of Veterinary Medicine  
(St. Paul, MN)

### Dr. Stephanie Kline

Emergency and Critical Care residency,  
Cummings School of Veterinary Medicine at  
Tufts University (Boston, MA)

### Dr. Amber Leavis

Private practice (Myrtle Beach, SC)

### Dr. Josue Lugardo

Surgical internship, New England Animal  
Medical Center (Bridgewater, MA)

### Dr. Courtney Lunger

Massachusetts Institute of Technology  
Biomedical Research Training for Veterinary  
Scientists (Cambridge, MA)

### Dr. Julianna Perez

Internal Medicine internship, University of  
Missouri College of Veterinary Medicine  
(Columbia, MO)

### Dr. Juliana Picard

Internal Medicine internship, Angell Animal  
Medical Center (Boston, MA)

### Dr. Crystal Schoellman

Avian and Exotic Medicine residency (CA)

### Dr. Kristen Schott

Avian and Exotic internship, Gulf Coast  
Veterinary Services  
(Houston, TX)

### Dr. Sarah Klein

Anesthesia residency, University of Missouri  
College of Veterinary Medicine  
(Columbia, MO)

## Future Plans: Graduating Residents



### Dr. Joseph Zarin

Cardiologist at ACCESS  
Pasadena, CA



### Maria Brandifino

Seattle Veterinary Specialists  
Kirkland, WA



### Audrey Koid

Cape Cod Veterinary Specialists  
Buzzards Bay, MA



### Morgan Kelley

Friendship Hospital for Animals  
Washington, D.C.



### Megan Cray

Oncology fellowship  
Ohio State University College of  
Veterinary Medicine  
Columbus, OH



## 2021 Graduation

### CONGRATULATIONS TO THE CLASS OF 2021!

We were thrilled to hold Angell's graduation ceremony back in our auditorium for graduates and staff while also live-streaming so family and friends could celebrate remotely. Best of luck to all our graduates! We're so proud of you all!



### UPDATE YOUR ALUMNI INFORMATION:

Please visit [angell.org/alumni](https://angell.org/alumni) to update your contact information online.



# Donation Honor Roll, 2019-2020

We would like to thank you for your generous support to our alumni funds!

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Dr. Sherri Wilson

## Upcoming 2021 Angell Fall CE Seminars

FOR AGENDAS AND REGISTRATION, VISIT [ANGELL.ORG/CE](https://angell.org/ce)

### PRACTICAL TECHNIQUES IN VETERINARY MEDICINE

**Sunday, October 3, 2021**

**8:00am – 2:45pm**

Online Live Interactive Webinar

5 CE credits (pending RACE approval)

#### Topics

- Top 10 Tips for Better Pathology Submissions | **Patty Ewing**, DVM, MS, DACVP
- The Neurologic Exam | **Michele James**, DVM, DACVIM (Neurology)
- Emergency Preparedness | **Ashley Lockwood**, DVM, DACVECC
- Treating GI Stasis in the Herbivore Patient and Appropriate Antibiotic Use in Rabbits | **Patrick Sullivan**, DVM, DABVP (Avian Practice)
- Practical Approach to CPR | **Catherine Sumner**, DVM, DACVECC

### MAKING THE CUT: SOFT TISSUE AND ORTHOPEDIC SURGERY TECHNIQUES, PROCEDURES, AND DIAGNOSIS

**Wednesday, October 20, 2021**

**6:00pm – 8:45pm**

Online Live Interactive Webinar

2 CE credits (pending RACE approval)

#### Topics

- A Practical Approach to Surgical Upper Airway Disease in Dogs | **Nicholas Trout**, MA, VET MB, DACVS, ECVS
- Hip Luxation | **Emily Ulfelder**, BVetMed, DACVS

# We encourage you to contact Angell's specialists with questions.

Boston: 617-522-7282 | Waltham: 781-902-8400 | Veterinary Referrals: 617-522-5011

## CHIEF OF STAFF

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**Jennifer Michaels, DVM, DACVIM (Neurology)**  
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**J. Lee Talbott, DVM, DACVIM**  
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**Jillian Walz, DVM, DACVIM**  
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(Board Eligible for Radiation Oncology)  
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**Martin Coster, DVM, MS, DACVO**  
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Service Director  
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**Pamela Mouser, DVM, MS, DACVP**  
pmouser@angell.org

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**Laurence Sawyer, DVM**  
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REFERRAL ASSISTANCE: Boston: 617-522-5011 | Waltham: 781-902-8400



Angell West's ECC service temporarily closed on June 28, 2021 for the rest of the summer in order to shift resources to the Boston ECC while patient volume is at an unprecedented high.

## ANGELL WEST

Angell Animal Medical Center offers the convenience of our MSPCA-Angell West facility in Waltham, MA. Specialized service appointments are available Monday through Sunday. MSPCA-Angell West now offers expanded Diagnostic Imaging services with the addition of a Toshiba Aquilion 16 Series Whole Body CT scanner. The 16-slice CT scanner allows for full body workups to be done on-site in Waltham. If needed, an oxygen-equipped courtesy shuttle can transport animals to Boston for further specialized care and then take them back to Waltham. Whether in Boston or in Waltham, our specialists regularly collaborate and plan treatments tailored to the patient's surgical and specialty needs. And even with all of our experience and advanced equipment, our specialty care is competitively priced. We offer a broad range of expertise and deliver this care with the one-on-one compassion that our clients and patients deserve.

For more information, please visit [angell.org/waltham](https://angell.org/waltham).

**mspca**  **angell west**



350 South Huntington Ave. 293 Second Ave.  
Boston, MA 02130 Waltham, MA 02451  
617-522-5011 781-902-8400

Angell at Nashoba Angell at Essex  
100 Littleton Rd. 565 Maple St.  
Westford, MA 01886 Danvers, MA 01923  
978-577-5992 978-304-4648

Angell.org  
Facebook.com/AngellReferringVeterinarians



Saturday/Sunday Appointments: Angell offers expanded appointment hours for many services. Please visit [angell.org/hours](http://angell.org/hours).



For a list of our upcoming CEs, please visit: [angell.org/ce](http://angell.org/ce).



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# Angell Referral Contact Information

- For additional information, please contact our Angell Referral Coordinator, at 617-522-5011, or by fax at 617-989-1635. You may also find our appointment hours at [angell.org/hours](http://angell.org/hours).
- Appointments and referrals for Angell West in Waltham can be made using the service phone numbers below or by calling the Waltham location at [781-902-8400](tel:781-902-8400).

## BOSTON AND WALTHAM

AVIAN & EXOTIC  
MEDICINE  
P: 617-989-1561  
F: 617-989-1613  
[avianexotic@angell.org](mailto:avianexotic@angell.org)  
[angell.org/avianandexotic](http://angell.org/avianandexotic)

BEHAVIOR  
P: 617-989-1520  
F: 617-989-1627  
[behavior@angell.org](mailto:behavior@angell.org)  
[angell.org/behavior](http://angell.org/behavior)

CARDIOLOGY  
P: 617-541-5038  
F: 617-989-1653  
[cardiology@angell.org](mailto:cardiology@angell.org)  
[angell.org/cardiology](http://angell.org/cardiology)

DERMATOLOGY  
P: 617-524-5733  
F: 617-989-1613  
[dermatology@angell.org](mailto:dermatology@angell.org)  
[angell.org/dermatology](http://angell.org/dermatology)

DIAGNOSTIC IMAGING  
P: 617-541-5139  
F: 617-989-1617  
[diagnosticimaging@angell.org](mailto:diagnosticimaging@angell.org)  
[angell.org/diagnosticimaging](http://angell.org/diagnosticimaging)

INTERNAL MEDICINE  
AND OUTPATIENT  
ULTRASOUND  
P: 617-541-5186  
F: 617-989-1657  
[internalmedicine@angell.org](mailto:internalmedicine@angell.org)  
[angell.org/internalmedicine](http://angell.org/internalmedicine)

NEUROLOGY  
P: 617-541-5140  
F: 617-989-1666  
[neurology@angell.org](mailto:neurology@angell.org)  
[angell.org/neurology](http://angell.org/neurology)

PHYSICAL  
REHABILITATION\*  
P: 781-902-8400  
F: 781-209-5721  
[physicalrehab@angell.org](mailto:physicalrehab@angell.org)  
[angell.org/rehab](http://angell.org/rehab)

SURGERY  
P: 617-541-5048  
F: 617-989-1660  
[surgery@angell.org](mailto:surgery@angell.org)  
[angell.org/surgery](http://angell.org/surgery)

## BOSTON ONLY

ANESTHESIOLOGY  
P: 617-541-5048  
F: 617-989-1660  
[anesthesia@angell.org](mailto:anesthesia@angell.org)  
[angell.org/anesthesia](http://angell.org/anesthesia)

DENTISTRY  
P: 617-522-7282  
F: 617-522-4885  
[dentistry@angell.org](mailto:dentistry@angell.org)  
[angell.org/dentistry](http://angell.org/dentistry)

ONCOLOGY  
P: 617-541-5136  
F: 617-989-1668  
[oncology@angell.org](mailto:oncology@angell.org)  
[angell.org/oncology](http://angell.org/oncology)

OPHTHALMOLOGY  
P: 617-541-5095  
F: 617-989-1647  
[ophthalmology@angell.org](mailto:ophthalmology@angell.org)  
[angell.org/eyes](http://angell.org/eyes)

PATHOLOGY\*\*  
P: 617-541-5014  
F: 617-522-7356  
[pathology@angell.org](mailto:pathology@angell.org)  
[angell.org/lab](http://angell.org/lab)

\* Available only in Waltham  
\*\* Service is located in Boston, but serves both Boston & Waltham

24/7 EMERGENCY & CRITICAL CARE Boston: 617-522-5011